From: Victor KHOO (SLA)
Sent: Friday, 6 July, 2018 5:31 PM
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Subject: CS Circular 4/2018: Launch of RS Portal for Submissions to SLA on 17 Sep 2018 (Mon), 9am

Message Classification: Restricted

Our ref: SLA/SVY 251-72 Vol 7

Date: 6 July 2018

CS Circular No. 4/2018

To: All Registered Surveyors

## Launch of RS Portal for Submissions to SLA on 17 Sep 2018 (Mon), 9am

Thank you for participating in the trial of submission via RS Portal in the past 4 months.

2. We are pleased to announce that the RS Portal will be launched on 17 Sep 2018 to accept actual cadastral survey job submissions to SLA.

3. There will be no submissions for 5 working days to allow us time to complete the job processing in the current system and to facilitate the switch over to the new system. SLA will stop receiving all job submissions from CORENET starting on **7 Sep 2018 (Fri), 5pm** to prepare for the launch.

4. All jobs submitted via CORENET before 7 Sep 2018 will be processed. If we are not able to approve your job due to errors in the submission, we will return your job to you. You will need to make a re-submission into the new system (RS Portal) using the new format. No re-submission fee will be levied. We shall inform you by email for unapproved jobs.

5. The new RS Portal (<u>https://www.sla.gov.sg/rsp</u>) will open on **17 Sep 2018 (Mon), 9am** for all cadastral submissions using the new format.

6. We strongly encourage you to make early plans whether you want to make a submission into the current (CORENET) by 7 Sep 5pm or into new (RS Portal) system on or after 17 Sep.

7. In this digital transformation, SLA endeavours to work with you closely and provide assistance should you need help. The details of Helpdesk are as follows.

Helpdesk phone no.: +65 6684 9838 (open from 8am to 7pm) Mondays to Fridays

Helpdesk email: csmshelpdesk@ncs.com.sg

8. We regret any inconveniences caused and seek your understanding during the transition period. We look forward to working with you in the new system.

Thank you

Victor Khoo (Dr) Senior Deputy Director For Chief Surveyor



Victor KHOO (Dr)

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